PARADYNE™

Hotwire® 5216 RTU Customer Premises Installation Instructions

Document Number 5216-A2-GN10-20

June 1999

Before You Begin

The Hotwire® 5216 RTU (Remote Termination Unit) interoperates with the Hotwire 8540 DSL Card in the DSLAM (Digital Subscriber Line Access Multiplexer) system.

An optional POTS (Plain Old Telephone Service) splitter is available for the Hotwire 5216 RTU. When a POTS splitter is installed, the telephone and 5216 RADSL (Rate Adaptive Digital Subscriber Line) RTU can function at the same time over the same pair of copper wires. In order to confirm the RTU installation, the POTS splitter should be installed first.

To install a POTS splitter, refer to the appropriate POTS splitter document:

Document Number	Document Title
5030-A2-GN10	*Hotwire 5030 POTS Splitter Customer Premises Installation Instructions*
5038-A2-GN10	*Hotwire 5038 Distributed POTS Splitter Customer Premises Installation Instructions*

Contact your sales or service representative to order additional product documentation.

Paradyne documents are available on the World Wide Web at **www.paradyne.com**. Select *Library → Technical Manuals.*

Wiring and Cables Needed

The following wiring and standard connectors are used with this product:

- ❑ New or existing unshielded twisted-pair wiring (CAT3 or better). The CAT3 wiring must meet EIA/TIA-568 specifications with 24 AWG (.5 mm) or 26 AWG (.4 mm).
- ❑ Standard RJ11 wall jack.
- ❑ Standard Ethernet crossover cable with an 8-pin, non-keyed modular plug for a PC or workstation. Refer to *Installing the Hotwire 5216 RTU,* page 8, for Ethernet cable details.

Package Checklist

Verify that your package contains the following:

- ❏ Model 5216 Remote Termination Unit (RTU)
- ❏ DSL interface cable with RJ11 connectors
- ❏ Power cord with power transformer

Refer to *Cables & Connectors,* page 15, for standard pin numbers.

Be sure to register your warranty at **www.paradyne.com**. Select *Service & Support* → *Warranty Registration*.

What Does the Hotwire 5216 RTU Do?

The Hotwire 5216 RTU is a component in the Hotwire RADSL Access System. This system provides high-speed Internet or corporate LAN access over traditional twisted-pair copper telephone wiring.

A POTS splitter blocks out the DSL signal and allows the POTS frequencies to pass through. At the customer premises, the RADSL RTU and a telephone can function simultaneously over the same pair of copper wires when either:

- A Hotwire 5030 or 5038 POTS Splitter is installed near the demarcation point for all telephones on the same POTS line as DSL, *or*
- A Hotwire 5038 Distributed POTS Filter is installed on each telephone on the same POTS line as DSL.

NOTES:

In this document:

— End-user system is used to represent any PC with an Ethernet connection and DSL-based service.

— Network Service Provider (NSP) is used to represent any Internet Service Provider (ISP) or remote LAN access provider.

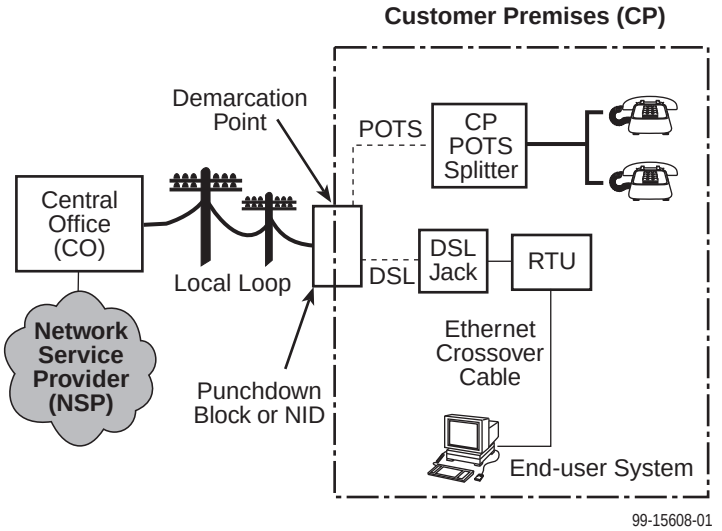
DSL Access with a Hotwire 5030 or 5038 POTS Splitter

Copper pairs run from the central office (CO) to the customer premises (CP) to create the local loop. The local loop terminates on the customer premises at the demarcation point in a punchdown block or network interface device (NID).

The Hotwire 5030 POTS Splitter is designed for outdoor or indoor installation. The Hotwire 5038 POTS Splitter is designed for indoor use only.

When a POTS splitter is used at both ends of the local loop, wiring is connected:

- From the demarcation point to the CP POTS splitter, and
- From the demarcation point to the DSL jack.

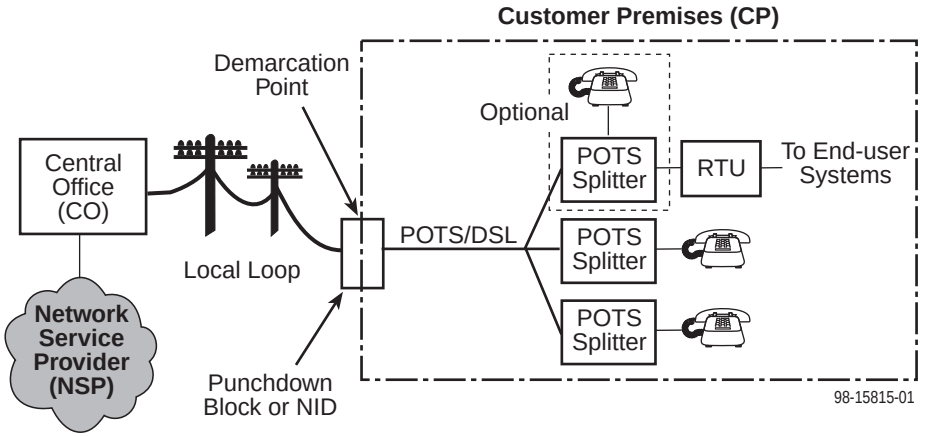


DSL – Digital Subscriber Line
NID – Network Interface Device
POTS – Plain Old Telephone Service
RTU – Remote Termination Unit

-------- New Wiring Connections
——— Existing Wiring (POTS)

DSL Access with a Hotwire 5038 Distributed POTS Splitter

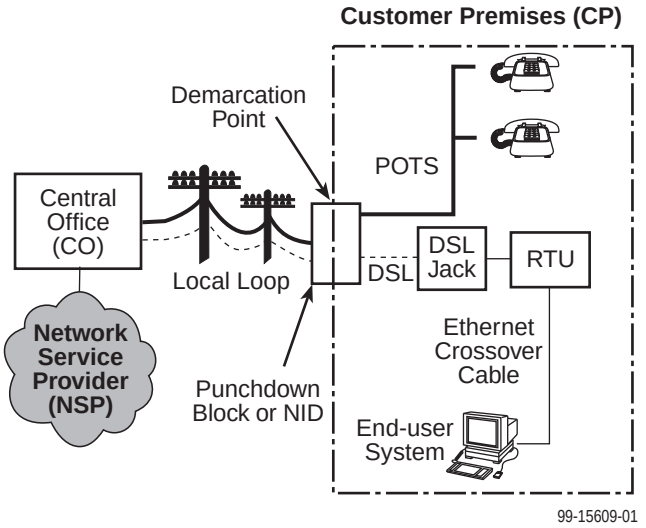
When a Hotwire 5038 Distributed POTS Splitter is used, one 5038 Distributed POTS Splitter is installed as a filter for each telephone on the same POTS line as DSL.



DSL – Digital Subscriber Line
NID – Network Interface Device
POTS – Plain Old Telephone Service
RTU – Remote Termination Unit

DSL Access without a POTS Splitter

When the Hotwire 5216 RTU is installed without a POTS splitter, a second telephone wiring pair is needed for DSL access.



DSL – Digital Subscriber Line
NID – Network Interface Device
POTS – Plain Old Telephone Service
RTU – Remote Termination Unit

-------- New Wiring Connections
——— Existing Wiring (POTS)

Installing the DSL Access Wiring

The local loop terminates at the punchdown block or NID. Wiring must be connected from the customer premises side of the punchdown block or the NID to an RJ11 jack. Typically, the punchdown block is installed in commercial locations and the NID is installed in residential locations.

▶ Procedure

1. Access the punchdown block or NID.

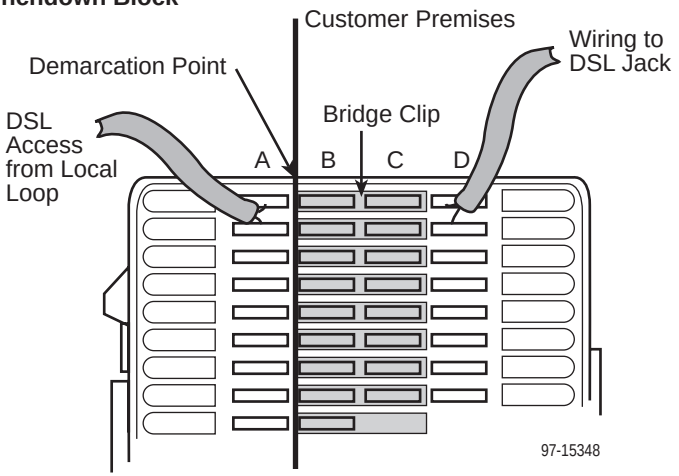
⚠ WARNING:

Do not continue unless the DSL access line from the local loop has been disconnected at the NID or punchdown block. Refer to *Important Safety Instructions,* page 17.

2. Disconnect the DSL access pair from the local loop.

A punchdown block is used without a POTS splitter in the following example.

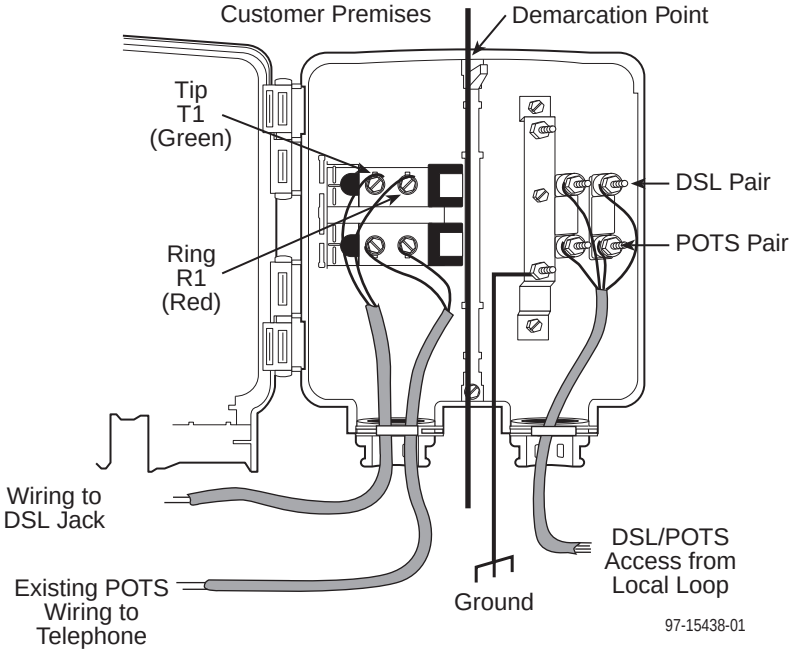
Punchdown Block



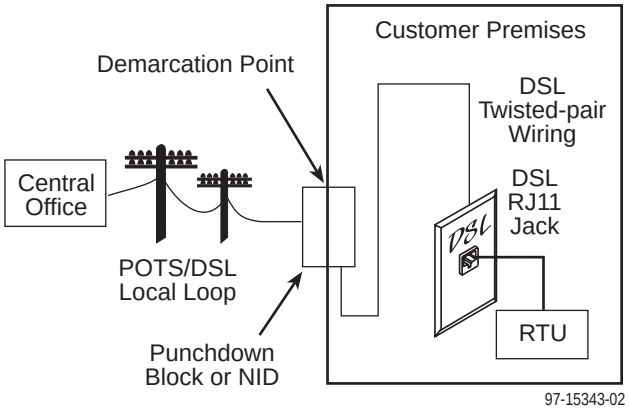
3. Locate the DSL pair of T1/R1 connectors on the customer premises side of the NID or punchdown block. Attach the wiring that will be connected to the DSL jack.

In the following example, a NID is used without a POTS splitter. It includes an existing POTS line and a second pair installed for DSL access.

Telephone Network Interface Device (NID)



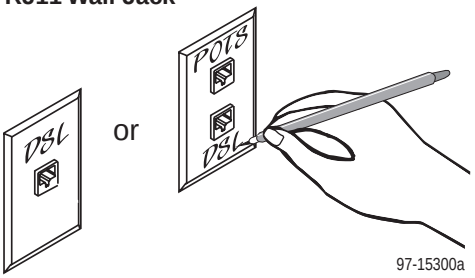
The Hotwire 5216 RTU connects to the local loop via wiring from the demarcation point to an RJ11 wall jack. The DSL twisted-pair wiring from the local loop terminates at a new or existing wall jack. It may be necessary to install a standard single RJ11 jack or replace a single jack with a double RJ11 jack.



Procedure

1. Wiring can be run from the punchdown block or NID to a new or existing wall jack. Match the pair colors on both ends.
2. Label the DSL jack.
3. Reconnect the DSL access pair at the punchdown block or NID. Refer to *Installing the DSL Access Wiring*, page 5. Tighten both terminal screws with a flat-blade screwdriver.

RJ11 Wall Jack



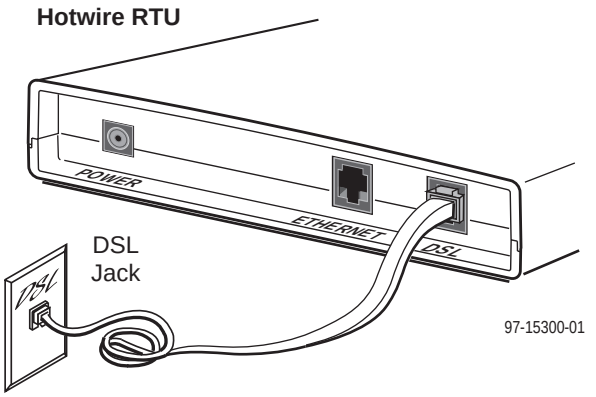
The RJ11 6-pin jack uses the center two pins. For pin assignments, refer to *Cables & Connectors*, page 15.

Installing the Hotwire 5216 RTU

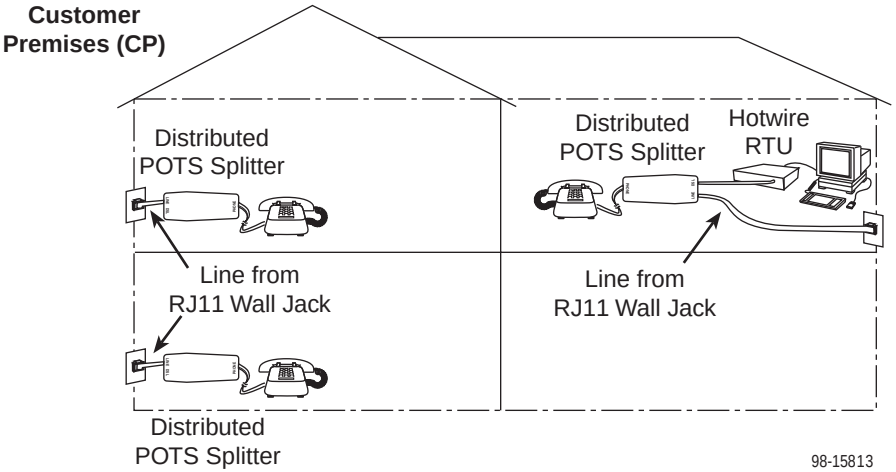
Place the Hotwire 5216 RTU on a flat surface with clearance for the rear connectors.

▶ Procedure

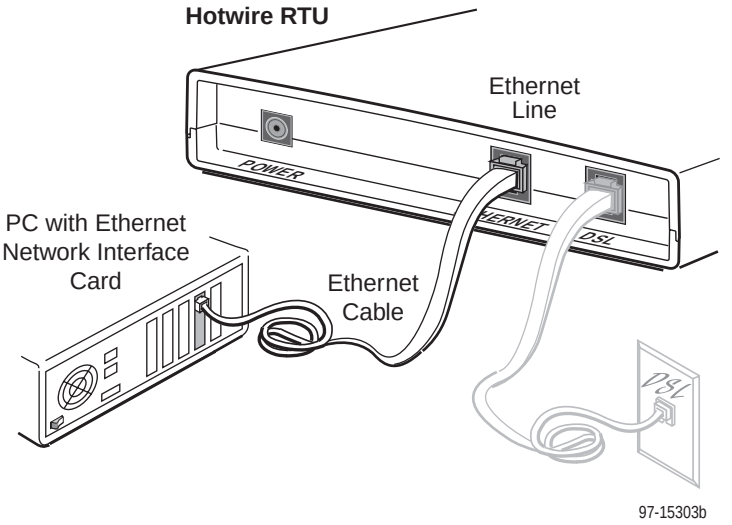
1. Use the supplied RJ11 6-pin interface cable for the DSL connection. Insert one end of the cable into the jack labeled DSL. Insert the other end into the wall jack labeled DSL.



If the Hotwire 5216 RTU is installed on the same line as POTS, a Hotwire 5038 Distributed POTS Splitter can be used as a filter. One 5038 Distributed POTS splitter is installed as a filter for each telephone, as shown below. To install the Hotwire 5038 Distributed POTS splitter, refer to the *Hotwire 5038 Distributed POTS Splitter Customer Premises Installation Instructions.*

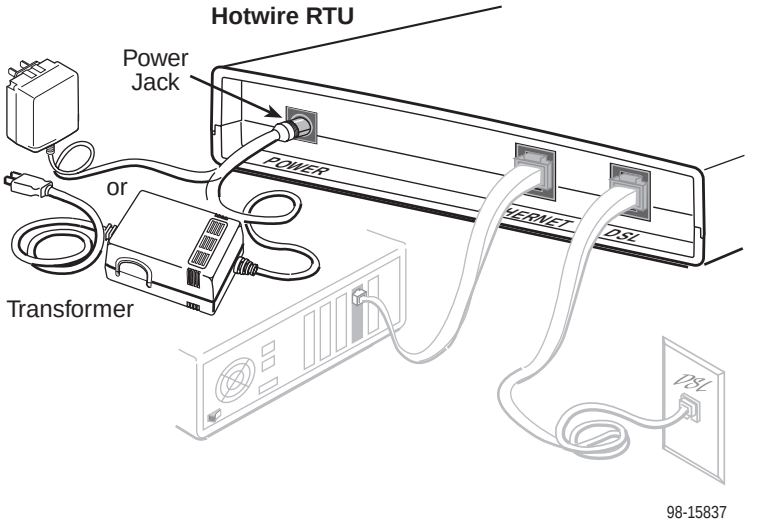


2. Use an 8-pin Ethernet crossover cable for the Ethernet connection. Insert one end of the cable into the jack labeled ETHERNET. Connect the other end to the Ethernet Network Interface Card (NIC) in the PC.



For RTU cable pin assignments, refer to *Cables & Connectors*, page 15.

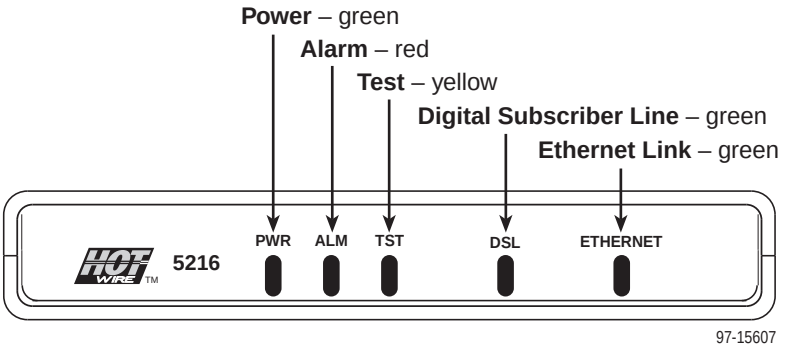
3. Insert the power cord's round end into the jack labeled POWER. Plug the transformer into an ac outlet.



The RTU hardware installation is now complete. When the power cord is installed, the RTU goes through a power-on self-test.

Power-On

When power is applied, the RTU performs self-diagnostics and the PWR LED is on. The self-diagnostics includes a power-on self-test. During the power-on self-test, all of the LEDs turn on for one second.



Refer to *Troubleshooting,* page 14, for LED indications requiring action.

Optional RTU Wall Placement

The Hotwire 5216 RTU is designed for tabletop placement. The RTU can also be mounted on a wall. To mount an RTU, you will need:

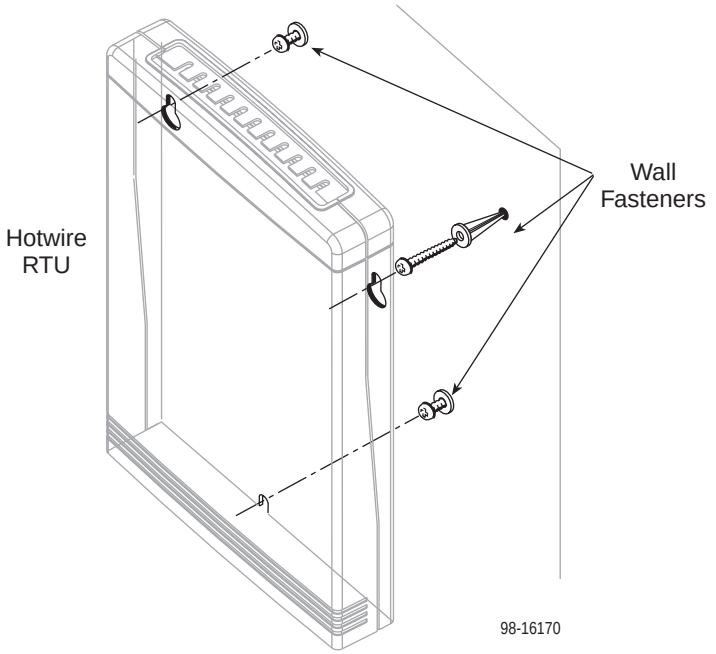
- ❑ Three slotted-head #6 self-threading screws with molly bolts
- ❑ Drill and 3/16″ drill bit for the molly bolts
- ❑ Screwdriver

A template with the dimensions for the three screws is provided. See *RTU Hardware Template* on page 12.

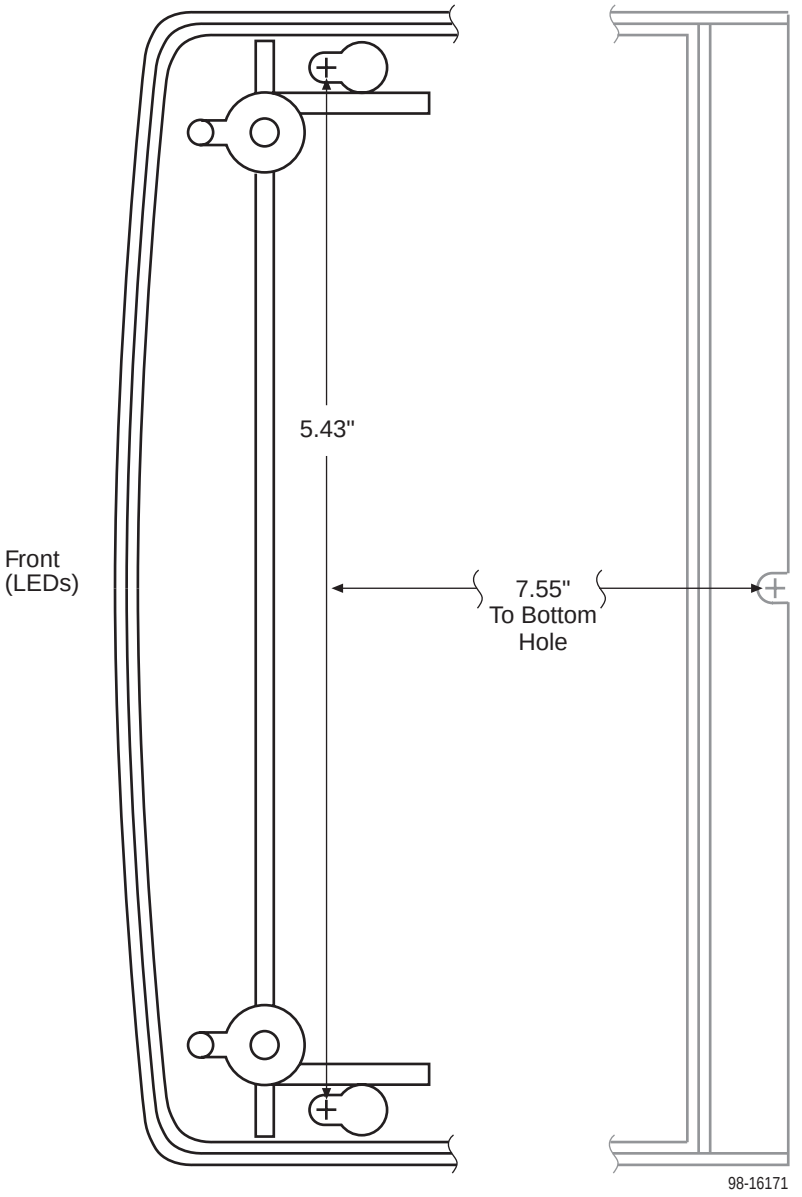
▶ Procedure

To mount the RTU:

1. Use a drill to install the plastic anchors (molly bolts).
2. Use a screwdriver to install the screws. Do not install the screws flush with the wall. Leave enough clearance to hang the RTU housing from the screws.



RTU Hardware Template



Status LEDs

All of the LEDs turn on and off during the power-on self-test. After a successful self-test, the LEDs should appear as indicated in **BOLD** in the Condition column below.

LED	Condition	Status
PWR	**ON**	RTU has power.
ALM	**OFF**	No active alarms.
	ON	An alarm condition exists.
TST	**OFF**	No active tests.
	ON	The TST LED is on during the power-on self-test and during a test initiated by the NSP.
DSL	Blinking	RTU is establishing the DSL link. The LED blinks on and off about five times per second.
	ON	The DSL link is now active and ready to transmit and receive data.
	OFF	The DSL link has not been established.
ETHERNET	**ON**	The Ethernet 10BaseT connection to the PC is active.
	OFF	No Ethernet 10BaseT device is detected.

Troubleshooting

LED Symptom	Action
All LEDs are on.	If the LEDs remain on after ten minutes, the RTU is not functional. Contact the NSP.
ALM LED remains on.	The power-on self-test may have failed. Unplug the unit and reapply power. If the alarm light is still on, contact the NSP.
ALM and TST LEDs are blinking.	Firmware download may be in progress. If firmware download is not in progress or the LEDs remain on after ten minutes, contact the NSP.
DSL LED is off.	Verify that the DSL cable is securely installed on both ends. If the problem continues, contact the NSP.
DSL LED continues to blink after the power-on self-test.	The RTU is attempting to establish the DSL link or adjusting the rate of the DSL line due to line conditions. If the DSL LED continues to blink for more than ten minutes, contact the NSP.
DSL LED is on and there is no data transmission.	The DSL link has been established but there is no data transmission. Verify the Ethernet connection. If the problem persists, contact the NSP.
DSL and Ethernet LEDs are on and there is no data transmission.	The DSL and the Ethernet links have been established but there is no data transmission. If the problem continues, contact the NSP.
Ethernet LED is off.	Verify that the Ethernet 10BaseT cable is securely installed at both ends, and that a PC is connected and powered on.
	Verify that the correct crossover cable is installed. Refer to *Installing the Hotwire 5216 RTU*, page 8.
PWR LED is off.	Check that the power cord is securely installed on both ends.
	If no LEDs are on, the power supply may be defective. Test the outlet to verify power. If the problem persists, contact the NSP.
	If other LEDs are on, the PWR light may be burned out. Unplug the unit and reapply power; watch all LEDs during the power-on self-test to verify that the PWR LED is functioning.
TST LED is on.	A test initiated by the NSP may be active. Wait five minutes. If the TST LED does not go off, contact the NSP.

Cables & Connectors

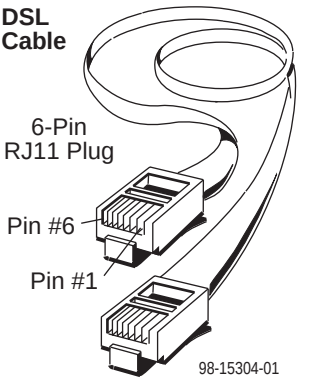
Obtain standard twisted-pair CAT3 or better cables.

This section is reference information.

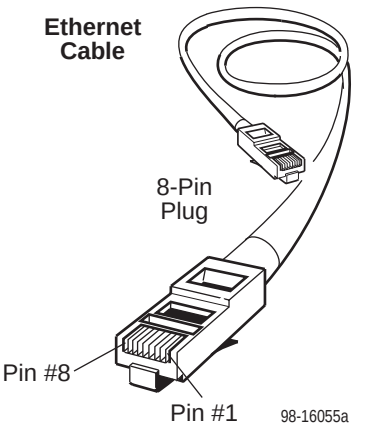
- **DSL interface** connector uses a 6-pin, non-keyed modular plug.

RJ11 6-Pin Connector

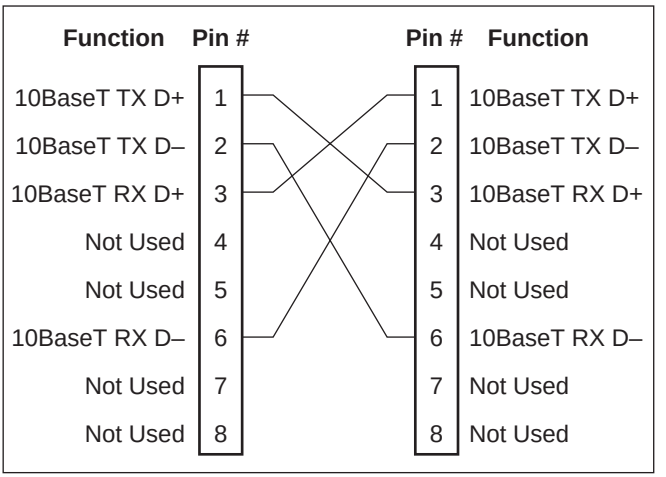
Pin #	Function
1 & 2	Not used
3	DSL Ring
4	DSL Tip
5 & 6	Not used



- **Ethernet interface** crossover cable connector uses an 8-pin, non-keyed modular plug.



8-Pin Ethernet Crossover Cable



Model 5216 RTU Technical Specifications

Item	Specification*
Height x Width x Depth	1.43″ x 6.00″ x 8.75″ (3.64 cm x 15.24 cm x 22.23 cm)
Weight	1 lb. 1 oz. (0.48 kg)
Power Class 2 Transformer normal service input voltage range	Input: 100 Vac (±10%), 50 Hz; 120 Vac (±10%), 60 Hz; or 230 Vac (±10%), 50/60 Hz Output: 18 Vdc nominal, minimum 0.8A
Approvals FCC Part 15 CISPR 22 Safety Certifications	 Class B Subpart B digital device Class B Refer to equipment's label for approvals on product.
Physical Environment Operating temperature Storage temperature Relative humidity Shock and vibration	 32°F to 104°F (0°C to 40°C) –4°F to 158°F (–20°C to 70°C) 5% to 95% (noncondensing) Withstands normal shipping and handling
Heat Dissipation	40.9 Btu/hr. (max.) at nominal input voltage
Interface Connectors DSL Interface Ethernet Type II Frame	 RJ11 6-pin 10BaseT 8-pin
* Technical Specifications subject to change without notification.	

⚠ Important Safety Instructions

1. Read and follow all warning notices and instructions marked on the product or included in the manual.
2. Slots and openings in the cabinet are provided for ventilation. To ensure reliable operation of the product and to protect it from overheating, these slots and openings must not be blocked or covered.
3. Do not allow anything to rest on the power cord and do not locate the product where persons will walk on the power cord.
4. Do not attempt to service this product yourself, as opening or removing covers may expose you to dangerous high voltage points or other risks. Refer all servicing to qualified service personnel.
5. General purpose cables are used with this product for connection to the network. Special cables, which may be required by the regulatory inspection authority for the installation site, are the responsibility of the customer. Use a UL Listed, CSA certified, minimum No. 24 AWG line cord for connection to the Digital Subscriber Line (DSL) network.
6. When installed in the final configuration, the product must comply with the applicable Safety Standards and regulatory requirements of the country in which it is installed. If necessary, consult with the appropriate regulatory agencies and inspection authorities to ensure compliance.
7. A rare phenomenon can create a voltage potential between the earth grounds of two or more buildings. If products installed in separate buildings are **interconnected**, the voltage potential may cause a hazardous condition. Consult a qualified electrical consultant to determine whether or not this phenomenon exists and, if necessary, implement corrective action prior to interconnecting the products.
8. Input power to this product must be provided by one of the following: (1) a UL Listed/CSA certified power source with a Class 2 or Limited Power Source (LPS) output for use in North America, or (2) a certified transformer, with a Safety Extra Low Voltage (SELV) output having a maximum 240 VA available, for use in the country of installation.
9. In addition, since the equipment is to be used with telecommunications circuits, take the following precautions:
   - — Never install telephone wiring during a lightning storm.
   - — Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
   - — Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
   - — Use caution when installing or modifying telephone lines.
   - — Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
   - — Do not use the telephone to report a gas leak in the vicinity of the leak.

Declaration of Conformity

This Declaration of Conformity is made by Paradyne Corporation pursuant to Parts 2 and 15 of the Federal Communications Commission's Rules. This compliance information statement pertains to the following products:

Trade Name: Hotwire
Model Number: 5216-A3-200

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The name, address, and telephone number of the responsible party is given below:

Paradyne Corporation
8545 126th Avenue North
Largo, FL 33773-1502
Phone: (727) 530-2000

The authority to operate this equipment is conditioned by the requirement that no modifications will be made to the equipment unless the changes or modifications are expressly approved by Paradyne Corporation.

Japan

Notices

この装置は、情報処理装置等電波障害自主規制協議会（ＶＣＣＩ）の基準に基づくクラスＢ情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。
取扱説明書に従って正しい取り扱いをして下さい。

This is a Class B product based on the standard of the Voluntary Control Council for Interference from Information Technology Equipment (VCCI). If this is used near a radio or television receiver in a domestic environment, it may cause radio interference. Install and use the equipment according to the instruction manual.

CE Marking

When the product is marked with the CE mark on the equipment label, this demonstrates full compliance with the following European Directives:

- **Directive 73/23/EEC** – Council Directive of 19 February 1973 on the harmonization of the laws of the member states relating to electrical equipment designed for use within states relating to electrical equipment designed for use within certain voltage limits, as amended by Directive 93/68/EEC.
- **Directive 89/336/EEC** – Council Directive of 3 May 1989 on the approximation of the laws of the member states relating to Electro-Magnetic Compatibility (EMC), as amended by Directive 93/68/EEC.

Canada EMI Warnings

⚠ WARNING:

To Users of Digital Apparatus in Canada:

This Class B digital apparatus meets all requirements of the Canadian interference-causing equipment regulations.

Cet appareil numérique de la classe B respecte toutes les exigences du règlement sur le matérial brouilleur du Canada.

Notice to Users of the Canadian Telephone Network

The Industry Canada label identifies certified equipment. This certification means that the equipment meets telecommunications network protective, operational and safety requirements as prescribed in the appropriate Terminal Equipment Technical Requirements document(s). The Department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be coordinated by a representative designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

CAUTION:

Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

The Ringer Equivalence Number (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5.

If your equipment is in need of repair, refer to *Warranty, Sales, Service, and Training Information*.

Warranty, Sales, Service, and Training Information

Contact your local sales representative, service representative, or distributor directly for any help needed. For additional information concerning warranty, sales, service, repair, installation, documentation, training, distributor locations, or Paradyne worldwide office locations, use one of the following methods:

- **Internet:** Visit the Paradyne World Wide Web site at **www.paradyne.com**. (Be sure to register your warranty there. Select *Service & Support* →*Warranty Registration*.)
- **Telephone:** Call our automated system to receive current information by fax or to speak with a company representative.
  - — Within the U.S.A., call 1-800-870-2221
  - — Outside the U.S.A., call 1-727-530-2340

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